Lori A. Brainard Trachtenberg School of Public Policy & Public Administration The George Washington University 805 21st Street, NW; Suite 601 Washington, DC 20052 202.674.6755 (cell) brainard@gwu.edu

#### **EDUCATION:**

Ph.D. Politics, Brandeis University, 1998. Fields of Specialization: American Government & Politics; Political Theory; Comparative Government & Politics.

B.A. Political Science, University of Massachusetts/Boston, 1990.

#### ACADEMIC POSITIONS AND AFFILIATIONS:

#### George Washington University Trachtenberg School

Associate Professor with tenure, 2005–present

Director of MPA Program, 2006-2016 (student recruitment, admissions, financial aid, curriculum oversight, advising, student events & relations) Associate Professor by courtesy, School of Media & Public Affairs, 2006-present Assistant Professor 1999-2005 Visiting Assistant Professor, 1999-2000

#### George Washington University

Mount Vernon Faculty Research Fellow, in residence 2012-2013

**Regulatory Studies Center, George Washington University** Affiliated Scholar, 2009-present.

Northeastern University Lecturer, Department of Political Science, 1997-1998.

University of New Hampshire, Manchester Lecturer, Department of Political Science, 1997-1998.

**Brandeis University** Teaching Assistant, 1993-1994. **PUBLICATIONS** (\*indicates peer reviewed):

# Refereed Book:

Brainard, Lori A. (2004). *Television: The Limits of Deregulation*. Boulder, CO: Lynne Rienner Publishers. \*

### Journal Symposium:

Brainard, L. A. (2017). Special Issue Editor. "Directing Public Affairs Programs." Journal of Public Affairs Education, 23(3).

#### Journal Articles:

- Jun, G., A. Eikenberry, K. Webb Farley, L. A. Brainard. (Forthcoming, in press) "How Do Foundations Support (Anti-)Racism? A Critical Race Theory Perspective on Philanthropy and Racial Equity." Journal of Philanthropy & Marketing. \*
- Brainard, L. A. (2020). "Putting 'Perspectives' in Perspective: Literary Fiction, Empathy, & Diversity in the Public Affairs Classroom." *Public Integrity*: 23(3): 310-327. \*
- Zavattaro, S. and L. A. Brainard. (2019). "Social Media as Micro-Encounters: Millennial Preferences as Moderators of Digital Value Creation." International Journal of Public Sector Management: 32(5): 534-552. \*
  - Outstanding Paper, 2020 Emerald Literati Award.
  - Best Article Award, 2019 International Journal of Public Sector Management.
- Hatcher, W., B. McDonald, and L. A. Brainard. (2017). "How to Write a Case Study for Public Affairs." *Journal of Public Affairs Education*. 24(1): 1-12. \*
- **Brainard, L. A.** (2017). "Symposium Introduction: Directing Public Affairs Programs." *Journal of Public Affairs Education*. 23(3): 779-784.
- Brainard, L.A. and D. Infeld. (2017). "The Challenges and Rewards of Service: Job Satisfaction among Public Affairs Program Directors." *Journal of Public Affairs Education*. 23(3): 811-824. \*
- Brainard, L. A. (2016). "An Internet Utopia? Government Use of Web Technologies to Engage Citizens in the US." International Journal of Organizational Theory and Behavior. 19(4): 459-478. \*

- Edlins, M. and L. A. Brainard. (2016). "Pursuing the Promises of social media? Changes in Adoption and Usage of Social Media by the Top 10 Police Departments." *Information Polity*. 21: 171-188. \*
- Brainard, L. and M. Edlins. (2015). "Top 10 US Police Departments and Their Social Media Usage." American Review of Public Administration 45(6): 728-745.\*
- **Brainard, L.A.** and T. Derrick-Mills. (2011). "Electronic Commons, Community Policing and Communication: On-Line Police-Citizen Discussion Groups in Washington, DC." Administrative Theory and Praxis: 33(3): 383-410.\*
- Brainard, L.A. and J. G. McNutt. (2010). "Virtual Government-Citizen Relations: Informational, Transactional, or Collaborative?" Administration & Society, 42(7): 836-858.\*
- Brainard, L. A. and J. M. Brinkerhoff. (2006). "Sovereignty Under Siege, Or a Circuitous Path for Strengthening the State? Digital Diasporas and Human Rights" International Journal of Public Administration. 29(8): 595-618.\*
- Brainard, L. A. (2004). "Television Policy: Economic vs. Content Regulation and Deregulation." *Focus on Law Studies* 20(1): 1, 8-9 manuscript length 10 pages (lead article). American Bar Association.\*
- Brainard, L. A. and P. Siplon. (2004). "Towards Nonprofit Organization Reform in the Voluntary Spirit: Lessons from the Internet." Nonprofit and Voluntary Sector Quarterly. 33(3): 435-457.\*
- Brainard, L. A. and J. M. Brinkerhoff. (2004). "Lost in Cyberspace: Shedding Light on the Dark Matter of Grassroots Organizations," *Nonprofit and Voluntary Sector Quarterly*. Vol. 33, pp. 32s-53s.\*
- Brainard, L. (2003). "Citizen Organizing in Cyberspace: Illustrations from Health Care and Implications for Public Administrators." American Review of Public Administration 33(4) 384-406.\*
- Brainard, L. A. and P. Siplon. (2002). "Cyberspace Challenges to Mainstream Nonprofit Health Organizations." Administration & Society 34(2): 141-175. Lead Article.\*
- Brainard, L. A. and P. Siplon. (2002). "The Internet and NGO-Government Relations: Injecting Chaos into Order." *Public Administration and Development*. 22(1): 63-72.\*

- Brainard, L. A. (2000). "Presidential Leadership, Interest Groups, and Domestic Policymaking Summitry: Balancing the Values of Efficiency and Representation." *Public Integrity* 2(2): 91-104. Lead Article.\*
- Book Chapters (\*indicates peer reviewed):
- Brainard L.A. (2020) "Online Communities." In: List R., Anheier H., Toepler S. (eds) International Encyclopedia of Civil Society. Springer.
- Brainard, Lori and J. Augeri. (2018) "Advocacy Of, By, and For the Internet: The 2012 Protests Against Anti-Piracy Legislation" in McNutt, J. *Technology, Activism, & Social Justice in a Digital Age*. Oxford University Press.\*
- Brainard, L.; K. Boland, & J. McNutt. (2018). "The Advent of Technology Enhanced Leaderless Transnational Social Movement Organizations: Implications for Transnational Advocacy." In McNutt, J. Technology, Activism, & Social Justice in a Digital Age. Oxford University Press.
- McNutt, J., and L. A. Brainard, with Y. Zeng and P. Kovacic. (2017). "Information and Technology for Associations." In Smith, D. H., R. Stebbins and J. Grotz, eds., Chapter 43. The Palgrave Handbook of Volunteering, Civic Participation, and Nonprofit Associations. Hampshire, England: Springer Palgrave Macmillan. Pp. 160-173.\*
- Brainard, L. A. (2017). "Taking Care of Yourself Shouldn't Be a Luxury." *Reflections on Academic Lives: Identities, Struggles, and Triumphs in Graduate School and Beyond.*, eds. Pp. 195-198. *Reflections on Academic Lives: Identities, Struggles, and Triumphs in Graduate School and Beyond.* Zavattaro, S. and Orr, S, eds., New York: Palgrave MacMillan.
- Brainard, L. A. (2016). "Fostering Engagement Through Social Media: The Case of the DC Police Department." In Zavattaro, S. and T. Bryer, Social Media For Government: Theory and Practice. Pp. 117-134. Routledge.\*
- Brainard, L. A. (2009). "Cyber-Communities," in Anheir, H. K. and S. Toepler, eds. International Encyclopedia of Civil Society. pp. 597-601. New York: Springer Publications.\*

#### Published Scholarly Research Reports:

Stoker, R., E. Lawrence, W. Miller, L. A. Brainard, and J. Dryzek. (2009). *Pilot Project for the Democracy Workshop*. The George Washington University Institute of Public Policy. https://gwipp.gwu.edu/files/downloads/Working\_Paper\_037\_DemocracyWorkshop.pdf.

- Brainard, L. A. and J. M. Brinkerhoff. (2003). "Globalization, The Internet, and the Voluntary Sector: The Emergence of Cyber-Grassroots Organizations." The George Washington University, Center for the Study of Globalization Occasional Paper Series, # CSGOP-03-25.
- Brainard, L. A. and J.M. Brinkerhoff. (2003). "Digital Diasporas and Human Rights: Strengthening National Governments." The George Washington University, Center for the Study of Globalization Occasional Papers Series, # CSGOP-03-22.

#### Other Publications:

- Brainard, L. A. and J. M. Brinkerhoff. (2002). "Digital Diasporas, Networks, and International Policy Processes." *PA Times* 25(11): 3 (lead article in special section on "Governance: Impact on Networks and Network Structures").
- Brainard, L. A. (2001). Book Review, of *The Politics of Telecommunications* (by Mark Thatcher, New York: Oxford University Press, 2000). In Information Technology and Politics.
- Brainard, L. A. (1999). *Instructor's Resource Manual*, a book length ancillary accompanying *The Challenge of Democracy*, sixth edition, by K. Janda, et al. Boston: Houghton Mifflin Company.
- Brainard, L. A. (1999). Test Item Bank, accompanying *The Challenge of Democracy*, sixth edition, by K. Janda, et al. Boston: Houghton Mifflin Company.
- Brainard, L. A. (1998). The Limits of Deregulation: The Politics of Television Policy, Ph.D. Dissertation, Brandeis University.
- Brainard, L. A. (1997). Instructor's Resource Manual, a book length ancillary accompanying The Challenge of Democracy, fifth edition, Janda, K. et al., Boston: Houghton Mifflin Company.

# IN PROGRESS:

"Technology and the Democratization of Social Change: A View from the South." (with J. McNutt).

"Civic Engagement Among Black Millennials." Co-PI with J. Johnson.

- Project on social media use by Parkland students after school shooting and bureaucratic accountability.
- Paper on how to teach lessons of Mary Parker Follett

#### **PROFESSIONAL CONFERENCE PAPERS AND PARTICIPATION:**

- Featured Speaker. 2021. (Invited). "Engaging Our Public(s) in Public Affairs Programs." NASPAA Next workshop Inclusionary Engagement Within Public Affairs Schools., Annual Conference of the Network of Schools of Public Policy, Affairs, and Administration.
- Paper. 2021. "How Do Foundations Support (Anti-)Racism? A Critical Race Theory Perspective on Philanthropy and Racial Equity. (With G. Jun, A. Eikenberry, and K. Webb Farley). Annual Conference of the American Society for Public Administration.
- Panelist. 2021. (Invited) Roundtable in honor of awardee (Jennifer Brinkerhoff) of International Studies Association's Section on Ethnicity, Nationalism, and Migration Studies Distinguished Scholar Award. Annual Conference of the International Studies Association.
- Workshop Panelist. 2020. (Invited) Teaching with Case Studies in MPA Programs. Jointly for Annual Conference of the Network of Schools of Public Policy, Affairs, and Administration and Teaching Public Administration Conference.
- Panel Chair. 2020 Race & Gender in Policing, Public Administration Review Symposium on Race and Gender. Washington, DC.
- Presentation. 2019. "Course Design: Perspectives on Public Values." Annual Conference of the Network of Schools of Public Administration and Affairs. Los Angeles, CA.
- Paper. 2019. "Putting 'Perspectives' in Perspective." Annual Conference of the Network of Schools of Public Administration and Affairs. Los Angeles, CA.
- Paper. 2019. "Social Media Activism & the Traditional News Media: The Case of the Parkland Shooting Survivors & March For Our Lives." (With T. Bryer, A. Prasad, and S. Prysmakova-Rivera). Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Action. San Diego, CA.
- Paper. 2019. "Nonprofit/Civic Engagement Among Black Millennials." (With J. Johnson). Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Action. San Diego, CA.

- Presentation. 2019. "Perspectives on Values." Annual Meeting of the American Society for Public Administration. Washington, DC.
- Panel Chair & Moderator. 2018. "Case Studies for Public Affairs." Annual Conference of the Network of Schools of Public Administration and Affairs. Atlanta, GA.
- Presentation. 2017. "Civic Engagement & Web Technologies: Implications for Public Leaders. Annual Conference of the Network of Schools of Public Administration and Affairs." Washington, DC.
- Paper. 2017. "Social Media and Public Values: Age as a Moderator of Digital Value Creation." (With S. Zavattaro). Public Management Research Conference. Washington, DC.
- Panel Presentation. 2016. "Civic Engagement & Web Technologies: Implications for Public Leaders." Annual Conference of the Network of Schools of Public Administration and Affairs. Columbus, OH.
- Institute Design and Instruction. 2015. (Invited) "New Directors Institute." ½ day workshop for MPA, MPP, Ph.D. Program Directors. Annual Conference of the Network of Schools of Public Administration and Affairs. New York City.
- Presentation. 2014. "The Evolving Relationship Between Political Science and Public Administration." Roundtable. Association for Public Policy and Management Fall Research Conference. Albuquerque, New Mexico.
- Convener, Panel Organizer, Presenter. 2014. "Directing Programs—Opportunities, Challenges and What We Wish We Had Known." Roundtable for Annual Conference of the Network of Schools of Public Administration and Affairs. Albuquerque, NM.
- Paper. 2014. "Top 10 Municipal Police Departments and Social Media: A Longitudinal Analysis" (co-author with M. Edlins). Annual Meeting of the American Political Science Association. Washington, DC.
- Presenter. 2014. "Founders Forum: The Evolving Relationship Between Political Science and Public Administration." Annual Meeting of the American Society for Public Administration. Washington, DC.
- Convener, Panel Organizer, Presenter. 2013. "Directing Programs: The Good, The Bad and The Ugly." Annual Meeting of the National Association of Schools of Public Administration and Affairs. Washington, DC.

- Paper. 2013. "Exploring the Nature of Social Media Use in the Top 25 Municipal Police Departments" (co-authored with M. Collins and C. Mascaro). Annual Meeting of the American Society for Public Administration. New Orleans, LA.
- Paper. 2012. "The Advent of Technology Enhanced Leaderless Transnational Social Movement Organizations: Implications for Transnational Advocacy" (With J. McNutt and K. Boland). Annual Meeting of the Association for Nonprofit Organizations and Voluntary Action. Indianapolis, IN.
- Paper. 2012. "Social Media and the Top 25 Municipal Police Departments: Current Use and Future Prospects for Gov 2.0" (With M. Collins). Annual Meeting of the Northeast Conference on Public Administration. Boston MA.
- Paper. 2012. "Social Media and the Top 10 Municipal Police Departments: Current Use and Future Prospects for Gov 2.0." Annual Meeting of the American Society for Public Administration. Las Vegas, Nevada.
- Poster. 2011. "Social Media and the Top 10 Municipal Police Departments: Current Use and Future Prospects for Gov 2.0" (With M. Collins). Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Action. Canada.
- Co-Convener and Presentation. 2011. "Capstones and Community Clients." Annual Meeting of the National Association of Schools of Public Administration and Affairs. Kansas City, Missouri.
- Paper. 2011. "Electronic Government, social capital, and levels of Online Participation at the State Level." (With J. McNutt). Annual Meeting of the American Society for Public Administration. Baltimore MD.
- Presentation. 2010. Roundtable on "The Electronic Commons." Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Action. Arlington, VA.
- Presentation. 2010. Roundtable on Social Media. Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Action. Arlington, VA.
- Presentation. 2009. "Real Change Happens." Roundtable on "Does Real Change Happen Online?" Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Action. Cleveland, Ohio.
- Paper. 2010. "Citizen Participation and Electronic Government in the States: Help or Hindrance?" (With J. McNutt). Urban Affairs Association Annual Conference. Hawaii.

- Paper. 2009. "Connecting Virtually with The Urban Community: A Study of Participants in Police Related Discussion Groups in a major American City" (With J. McNutt and M. Collins). Urban Affairs Association Annual Conference, Chicago, IL.
- Paper. 2008. "Toward An Electronic Commons? Online Police Discussion Groups in Washington, DC." (With T. Derrick-Mills). Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Action. Philadelphia, PA.
- Presentation. 2008. "Lessons from Inside, Outside and After the Capstone: Integrating Students, the External Community, and Alumni" (with P. Binkley). Annual Meeting of the National Association of Schools of Public Administration and Affairs. Charleston, SC.
- Presentation. 2008. "Providing Comparative School Data to Prospective Students." Annual Meeting of the National Association of Schools of Public Administration and Affairs. Charleston, SC.
- Paper. 2007. "Government-Citizen Relations in a Virtual Community: Informational, Transactional, or Collaborative?" (With J. McNutt). Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Action. Atlanta, Georgia.
- Presentation. 2007. "Rethinking the Dissertation." Annual Meeting of the National Association of Schools of Public Administration and Affairs. Seattle, Washington.
- Panel Chair/Convener. 2007. "Socializing New Faculty." Annual Meeting of the National Association of Schools of Public Administration and Affairs. Seattle, Washington.
- Paper. 2005. "Personalism, the Internet and Cyber-Grassroots Organizations: Implications for Democratic Governance." Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Associations. Washington, DC.
- Panel Organizer and Chair. 2005. "The Internet and Nonprofit-Government Relations." Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Associations. Washington, DC.
- Panel Chair and Discussant. 2005. "The Engaged Citizen?" Annual Meeting of the American Political Science Association, Washington, DC.

- Paper. 2003. "Cyber-Grassroots Organizations: From Personal Fulfillment to the Greater Good?" Annual meeting of the Association for Research on Nonprofit and Voluntary Associations. Denver, CO.
- Discussant. 2003. "Public Management in the Internet Age: Coping with the E-Government Craze." Annual Meeting of the Association for Public Policy Analysis and Management. Washington, DC.
- Panel Organizer and Convener. 2003. "New Directions for Nonprofit Organizations." Annual Meeting of the American Society for Public Administration. Washington, DC.
- Paper. 2003. "Lessons for Nonprofit Organizations from an Internet Research Agenda." Annual Meeting of the American Society for Public Administration. Washington, DC.
- Paper. 2000. "Cyberspace Challenges to Mainstream Advocacy Groups," (With P. Siplon). Annual Meeting of the American Political Science Association. Washington, DC.
- Paper. 1999. "The Internet, Gender and Health Care Activism." (With P. Siplon). Annual Meeting of the American Political Science Association. Atlanta, GA.
- Paper. 1998. "Activism for the Future: Using the Internet to Reshape Grassroots Victims Organizations" (With P. Siplon). Annual Meeting of the American Political Science Association. Boston, MA.
- Paper. 1998. "The Deregulation and Reregulation of Television." Annual meeting of the New England Political Science Association. Worcester, MA.
- Paper. 1997. "Issue Networks and Presidents: Clinton's Role in Children's Television Policy." Annual Meeting of the American Political Science Association. Washington, DC.
- Discussant. 1996. "Health Care Policy Reform." Annual meeting of the Northeast Political Science Association. Boston, MA.

# INVITED KEYNOTES, PRESENTATIONS & LECTURES TO ACADEMIC COMMUNITY:

- Lecture. 2021. "Strategies for Community Engagement." Lecture to students from Renmin (China) University School of Public Administration & Policy. 7 July.
- Panelist 2021. "Reflecting g & Repairing: Intentionally Moving Forward From the 2020-2021 Academic Year." Webinar on teaching social justice. Sponsored by American Society for Public Administration Sections on Democracy and

Social Justice and Public Administration Education along with the Network of Schools of Public Administration and Affairs Section on Diversity, Equity, and Inclusion. 18 May.

- Lecture. 2017. "Social Media Data for Civic Participation." For group of 30 visiting Chinese (Shanghai) government officials. George Washington University. 20 October.
- Lecture. 2016. "Communicating and Engaging Citizens: Social Media Principles and Practice. For group of 24 visiting Chinese (Shanghai) government officials. George Washington University. 25 October.
- Keynote Address. 2016. "Engaging Citizens: Social Media Principles and Practice." Annual Public Administration Research Conference. Digital Governance in the Public Sector. Orlando Florida. 8 April.
- Guest Speaker. 2016. "Social Media and Civic Engagement." University of Central Florida: PAD 6062. Advanced Concepts in Public Administration. 6 April.
- Lecture. 2015. "Communicating and Engaging Citizens: Social Media Principles and Practice. "For group of 24 visiting Chinese (Shanghai) government officials. George Washington University. 13 October.
- Lecture. 2013. "Civic Engagement, Community Policing and Social Media." To university community via George Washington University Honors Program. 11 April.
- Keynote Address. 2011. International Symposium Education [sic] for the Practical Skills and Trainings Contributing to Community Improvement and Advancement: Lessons from the Capstone Programs in the United States. Ryukoku University, Hosted by Kyoto University Collaboration for Local Public Resources, Consortium for Local Public Human Resources Development, Local Human Resources and Public Policy Development System Open Research Center, Ryukoku University. Kyoto, Japan. 28 February - 1 March.
- Lecture. 2011. "A Tenured Professor." Invited presentation to EDUC class. The George Washington University. 23 February.
- Invited Participant (among approximately 35 globally). 2011. Dialogues on "The Individual and Democracy." Ditchley Estate, Ditchley Park, Enstone, Chipping Norton, Oxfordshire, England. (Sponsored by Ditchley Foundation). 3-5 February.

- Invited Presentation. 2004. "Citizen Organizing in Cyberspace." Governance Salon, Price School of Policy, Planning and Development, University of Southern California. 10 November.
- Lecture. 2004. "Using the Internet for Nonprofit Organization Reform." The George Washington University, Public Administration 701, Nonprofit Organizations and Voluntary Service. 30 March.
- Invited Presentation. 2004. "Lessons from an Internet Research Agenda." School of Policy, Planning and Development, University of Southern California. 10 November.
- Lecture. 2003. "Digital Diasporas, Identity and International Policy Processes: Lessons from Four Papers." (With J. Brinkerhoff). The George Washington University, Center for the Study of Globalization. 11 November.
- Lecture. 2003. "Nonprofit Organizations and Advocacy." The George Washington University, Public Administration 701, Nonprofit Organizations and Voluntary Service. 8 April.
- Lecture. 2003. "Digital Diasporas." (With J. Brinkerhoff). The George Washington University, Management Science 290, International Information and Communications Technology. 27 March.
- Presentation. 2003. "Linkages and Divides: Global Minority Groups and the Internet," (with Jennifer M. Brinkerhoff). The George Washington University Globalization Brown Bag Series. 30 January.
- Roundtable Participant. 2002. "Government Communications and Civic Engagement." Conference on Civic Engagement through Democratic Empowerment: The LA Experiment and Beyond. School of Policy, Planning, and Development, University of Southern California, Los Angeles, CA. 25 January.
- Presentation and discussion. 2001. "The Internet and NGO-Government Relations: Injecting Chaos into Order, Symposium on Government-Nonprofit Relations in Comparative Perspective." Sponsored by the Albert and Elaine Borchard Foundation; Chateau de la Bretesche, Missillac, Brittany, France. 18-20 June.
- Panelist and Moderator. 1998. "The Role of Government After Privatization, at Conference on Global Privatization of the Oil and Gas Industry." Institute for Global Management and Research, The George Washington University, Washington, DC. 13-14 October.

Lecture. 1997. "The Politics of Television Regulation." Northeastern University, Department of Political Science Graduate Programs. 5 November.

#### INVITED KEYNOTES AND PRESENTATIONS TO PRACTITIONER COMMUNITY:

- Lecture. 2017. "Social Media Data for Civic Participation." For group of 30 visiting Chinese (Shanghai) government officials. George Washington University. 20 October.
- Lecture. 2016. "Communicating and Engaging Citizens: Social Media Principles and Practice. For group of 24 visiting Chinese (Shanghai) government officials. George Washington University. 25 October.
- Lecture. 2015. "Engaging Citizens: Social Media Principles and Practice." For visiting delegation of officials from government of China. October.
- Dialogue. 2011. With members of the Indonesian Central Information Commission to discuss transparency and freedom of information. Research Triangle Institute. 19 October.
- Invited meeting. 2011. With members of European Parliament's Legal Affairs Committee to discuss regulatory reform. Regulatory Studies Center, George Washington University. 29 September.
- Presentation. 2010. "Regulation and the States." For group of Brazilian government officials. The Institute of Brazilian Issues, The George Washington University. 24 June.
- Keynote Address. 2008. "History and Structure of Public Administration in the U.S." For visiting delegation of Mayors from Poland. The United States Department of State, World Learning Program. Washington, DC. 18 September.
- Keynote. 2008 "Public Administration for Mayors." For visiting delegation of mayors, journalists, and nonprofit executives from Haiti. The United States Department of State, via World Learning Program. Washington, DC. 11 August.
- Presentation. 2008. "The U.S. Regulatory Process." For group of Serbian government ministers. The United States Department of State, via Institute of International Education. Washington, DC. 4 March.
- Presentation. 2005. "Regulatory Role of the States of the United States." For group of officials from the government of Brazil. The Institute of Brazilian Issues, The George Washington University, 19 May.

- Presentation. 2005. "Regulatory Legislation in the United States," For group of officials from the government of Brazil, The Institute of Brazilian Issues, The George Washington University, 18 May.
- Presentation. 2005. "Government Oversight of Regulatory Agencies." For group of Brazilian Government officials, Institute of Brazilian Issues, The George Washington University, 24 February.
- Presentation. 2002. "The US Regulatory Process: Searching for Balance and Fairness." For visiting delegation of Brazilian government officials. The Institute of Brazilian Issues, The George Washington University. 4 June.
- Roundtable Participant. 2001. "Privacy and Online Politics: Is Online Profiling Doing More Harm than Good?" School of Political Management, Democracy Online Project, The George Washington University. 6 December.
- Presentation. 2001. "The U.S. Regulatory Processes." For group of Brazilian government officials. The Institute of Brazilian Issues, The George Washington University, 2 May.

# EDITORIAL ROLES:

Administration & Society. Editorial Board. July 2018Administrative Theory & Praxis. Editorial Board. September 2017American Review of Public Administration. Editorial Board. April 2015Journal of Public Affairs Education. Associate Editor. September 2017-October 2018.
Journal of Public Affairs Education. Guest Editor. "Directing Public Affairs Programs." 23(3). Summer 2017.

Journal Manuscript reviews:

Administration & Society Administrative Theory & Praxis American Review of Public Administration Criminal Justice Review European Journal of Political Research International Journal of Organizational Theory and Behavior Policing: International Journal of Police Strategies & Management International Journal of Public Sector Management International Journal of Self Help and Self Care Journal of Information Technology and Politics Journal of Policy History Journal of Politics Journal of Public Affairs Education Nonprofit and Voluntary Sector Quarterly Palgrave Macmillan Policy & Internet PS: Political Science & Politics Public Integrity Public Administration Review Public Performance and Management Review State and Local Government Review Government Information Quarterly

Book Manuscript & Book Proposal reviews:

Chatham House Publishers IGI Global Publishers Oxford University Press Palgrave Macmillan Pearson Longman

#### **REAPPOINTMENT, PROMOTION AND TENURE REVIEWS (External):**

CUNY/John Jay College University of Colorado, Denver University of Massachusetts, Boston (2) University of Oregon American University, Cairo University of Texas, Arlington

#### HONORS, AWARDS AND GRANTS:

- Emerald Literati Award. 2020. Outstanding Paper Award for Zavattaro, S. and L. Brainard, "Social Media as Micro-Encounters: Millennial Preferences as Moderators of Digital Value Creation." *International Journal of Public Sector Management*. Vol. 32 No. 5, pp. 534-552. (2019).
- International Journal of Public Sector Management. 2019. Best Article Award for Zavattaro, S. and L. Brainard, "Social Media as Micro-Encounters: Millennial Preferences as Moderators of Digital Value Creation." *International Journal of Public Sector Management*. Vol. 32 No. 5, pp. 534-552. (2019).
- NASPAA. 2019. Outstanding Achievement in Public Service: Social Justice Curriculum Award.
- Trachtenberg School Faculty Research Fellowship. 2019. \$4,000.
- CCAS 2018. Nick-of-Time Impact Microgrant, with Jasmine McGinnis-Johnson. \$2,000 Spring.
- Course Design Institute. 2018. George Washington University.

- George Washington University. 2012-2013. Mount Vernon Research Center Fellowship. (approx. \$40,000.00).
- Trachtenberg School. Fall 2009. Funding for Democracy Project Deliberation Guides.
- Trachtenberg School. 2008. Summer Research Assistance for doctoral student--\$3,200.00.
- Center for the Study of Globalization. George Washington University. 2002. "Digital Diasporas, Identity and International Policy Processes," (Coprincipal investigator with J. Brinkerhoff). The George Washington University Center for the Study of Globalization. \$38,169.
- Virginia A. Hodgkinson Research Prize. 2002. (With colleagues). A national award for outstanding research on nonprofit organizations and the voluntary sector. Awarded by Independent Sector.
- Brandeis University Graduate School of Arts and Sciences. 1997. Graduate Student Travel Award. For paper presentation at the Annual Meeting of the American Political Science Association, Washington, DC, August 28-31, 1997.
- Congressional Fellowship Program. 1997. Finalist. American Political Science Association, Washington, DC.
- Goldsmith Research Award. 1996. Joan Shorenstein Center on the Press, Politics, and Public Policy, John F. Kennedy School of Government, Harvard University. For "The Limits of Deregulation: Politics and the American Television Industry." \$1,000.00
- Congressional Research Grant. 1996. Dirksen Congressional Center, Pekin, IL, for "The Limits of Deregulation: Politics and the American Television Industry." \$1,300.00.
- Doctoral Studies funded (tuition and stipend) by Gordon Public Policy Center, Brandeis University, Waltham, MA.
- University of Massachusetts, Boston. 1990. Summa Cum Laude, Graduated with honors in Political Science. Graduate of University Honors Program. Received Dean's Award for Senior Honors.

# **GRANTS REVIEWER:**

Fulbright Foundation National Science Foundation Netherlands Organization for Scientific Research

# DISSERTATION COMMITTEES:

Jae Yu. The Bamboo Veil in Athletics: How Cultural Confliction Impacts Asian American Under-participation In High School Team Sports. Proposal in progress.

- Aryamala Prasad. 2020. Chair. When Do Bureaucrats Respond to Citizens? Evidence from India.
- Lindsay McMahon. 2020. Committee member. Cooperation Under Decentralization Within a Fragile and Conflict-Affected State: A Case Study from the Democratic Republic of Congo.
- Yaerin Park. 2020. Committee member. Participatory Budgeting and Willingness to Pay Taxes: Evidence from a Sequential Exploratory Mixed Methods Study.
- Lisa Llowry. 2016. Committee member. *Creative Aging in Senior Centers*. Committee member.
- Estelle Raimondo. 2016. Reader. Rationalized or Ritualized: The Institutionalization of the World Bank's Project-Level Monitoring and Evaluation System.
- Fred Ames. 2015. Reader. The Drive to Improve Performance in the Federal Government: A Longitudinal Case Study of Managing for Results. George Mason University.
- Justine Augeri. 2015. Committee Member. Supportive Services for Homeless Veteran Women: Policy Implementation and Discretionary Practices of Those at the Front-Lines of Public Service.
- Sabina Schnell. 2014. Committee Member. International policy diffusion and domestic policy-making: the case of two transparency and anticorruption policies in Romania.
- Thomas Heverin. 2014. Committee Member. Information Behaviors and Cognitive Modes Used for Cyber Situation Assessment. The iSchool at Drexel University.
- Abby Jones. 2013. Reader. Shared Spaces or Separate Meanings: Mediated Communications as a Globalizing Force.
- Mariglynn Collins. 2012. Chair. The Administration of Children: How We Care For and Think About Children.
- Jennica Larrison. 2013. Committee Member. Blueprinting Migration Analysis: Why Theoretical Applications of International Migration Are Not One-Size-Fits-All.
- Katrina Connolly. 2011. Chair. The Importance of Place for Refugee Employment: A Comparative Case Study.

- Heather Allen. 2011. Reader. Improving Zoonotic Disease Outbreak Detection Practice in the United States.
- Anne Washington. 2011. Committee Member. Searching for Sensemaking: Search Behaviors in a Congressional Information System. School of Business, The George Washington University.
- Jeannine Love. 2010. Reader. The Rugged Individualist Club: The Paradox of the Individual in U.S. Governance. 2010.
- Howard Smith. 2007. Reader. Public Administration Scholars as a Source of Information for Federal Practitioners: Meeting the Knowledge Demands of GPRA Implementation.
- Ed Goldstein. 2006. Reader. NASA's Earth Science Program: A History and Program Evaluation. School of Public Policy and Public Administration.
- Pei Liu. 2006. Committee Member. Transnational Higher Educational Alliances in China: An analysis from three theoretical perspectives.
- Maryellen Joyce. 2006. Committee Member. The Theory and Practice of Leadership Development in the Federal Government: Competency-Based Executive Education.
- Cynthia Pierre. 2006. Committee Member. Interpersonal Bargaining in the Shadow of Justice: Assessing Perceptions of Procedural and Distributive Justice in Mediations of Workplace Disputes.
- Thomas J. Catlaw. Committee Member. 2003. The Biopolitical State: Public Administration and the Fabrication of 'The People'.
- Rani Parker. 203. Committee Member. Discovering How Direct Relationships Between Multinational Businesses and Community Groups Can Improve Development Effectiveness.
- Carlos Figueiredo. Reader. 2003. Evaluating Methodologies for Assessing Social Security Reform.

#### UNDERGRADUATE THESIS COMMITTEES:

Amanda Smith. 2015. Human Services Program "Combating Slacktivism: Engaging social media in veteran and military support non-profit organizations.

Amy Sechrist. 2014. Homelessness and Mobile Phones in DC, School of Media and Public Affairs. School of Media and Public Affairs, George Washington University.

#### COMMENTARY AND MEDIA APPEARANCES:

CBS News, May 2020. (https://m.youtube.com/watch?v=FoEstSBG-ck) Palm Beach Post, September, 2019 (https://www.palmbeachpost.com/news/20190906/hurricane-dorian-asstorm-approached-why-did-county-officials-stop-talking) ABC News, October 2017 (http://abcnews.go.com/Politics/fcc-chairman-silentamid-trumps-attacks-press/story?id=50435155) Washington Times, August 2017 (http://www.washingtontimes.com/news/2017/aug/15/interiordepartment-social-media-following-dominat/) Politico (pro), April 2017 Communications Daily, December 2016 Philadelphia Enguirer, on police use of social media during upcoming Democratic National Convention, July 2016. (http://www.philly.com/philly/news/politics/dnc/20160703 Ready for DN C\_\_Philly\_PD\_s\_social-media\_guru\_is.html) Smithsonian Magazine, on police use of social media, August 2015. (https://www.smithsonianmag.com/innovation/law-and-order-socialmedia-unit-180956278/) Bellingham (WA) Herald, purchase of local television station and implications for local issues programming, February 2012 Executive Branch Television, Microsoft Anti-trust case, June 2000. News channel 8 (Washington, DC Area), Microsoft Anti-trust case, April 2000. NHK (Japan), Microsoft Anti-trust case, April 2000. San Jose Mercury News, Microsoft Anti-trust case, April 2000.

# PROFESSIONAL MEMBERSHIPS AND SERVICE:

American Society for Public Administration, various years Association for Research on Nonprofit Organizations and Voluntary Action, various years American Political Science Association, various years New England Political Science Association, various years.

#### American Society for Public Administration

Member. Technology Advisory Committee, 2011-2013

- Member. Strategic Imperative Group 5 (Leveraging Technology to Engage Members and Influence the Broader Community (March 2011 - March 2012).
- Member. Best Book Award Committee for the Section on Public Administration Research (September 2005- March 2006).

#### Association for Research on Nonprofit Organizations and Voluntary Associations

- Track Chair and Proposal Reviewer. Community and Grassroots section. For Annual Meeting. 2010.
- Track Chair and Proposal Reviewer, Community and Grassroots section For Annual Meeting. 2009

Reviewer. Proposal submissions for 2008 Annual Meeting.

Member. ARNOVA-L Advisory Committee 2008-2009

Reviewer. Proposal submissions for 2005 Annual Meeting.

Member. Local Arrangements Committee to prepare for Annual Meeting in Washington, DC. 2005.

#### **American Political Science Association**

Elected member. Governing Council of the American Political Science Association's organized section on Information Technology and Politics. 1999-2002.

#### National Association of Schools of Public Affairs and Administration

- Invited: Workshop panelist, "Reflecting g & Repairing: Intentionally Moving Forward From the 2020-2021 Academic Year." Webinar on teaching social justice. Sponsored by ASPA Sections on Democracy and Social Justice (DSJ) and Public Administration Education (SPAE) along with the NASPAA Section on Diversity, Equity, and Inclusion (DEI)
- Invited: Workshop, October 2020, on teaching with cases
- Invited: Judge, 2020 Diversity Award, Social Equity Award, & Social Justice Curriculum Award
- Invited: designed and facilitated discussion hour for new and future MPA/MPP/PHD program directors. Annual Conference of the Network of Schools of Public Administration and Affairs. Columbus, OH., 2016
- Member. Site Visit Team reaccreditation. University of Georgia Reaccreditation. 2014-2015
- Invited: Design and Instruction. "New Directors Institute." ½ day workshop for MPA, MPP, Ph.D. Program Directors. Annual Conference of the Network of Schools of Public Administration and Affairs. New York City. 2015.

Member. Data Committee. 2011- 2014.

- Member. Outreach Subcommittee. 2012
- Member. Annual Dissertation Awards Committee, 2011.

# SERVICE TO TRACHTENBERG SCHOOL OF PUBLIC POLICY AND ADMINISTRATION (after Spring 2003)

Faculty Search Committee, 2021-2022 Trachtenberg Tweeters, 2020-present Trachtenberg School Executive Committee 2007-2016, 2018-present Research Executive Committee, Chair, 2019-present Competency assessment for accreditation, 2019 PhD Committee 2007-present Research Executive Committee, member, 2018-2019 Direct Trachtenberg School Research Seminar Series, 2018-present Ph.D. Committee, Subcommittee on Curriculum Redesign, 2018-2020 Reappointment, Promotion & Tenure Committee. 2018-2019 Web Site Committee. 2017-2018. TSPPPA Curriculum Committee. 2017-2018. Faculty Search Committee, 2017-2018 Ad Hoc Capstone Committee. 2016. Director MPA Program. 2007-2016. TSPPPA Curriculum Committee. Co-Chair. 2010-2016. Shapiro Chair search committee. 2013-2014. TSPPPA Curriculum Committee. Member. 2007- 2020. TSPPPA Doctoral Program Selection Committee. 2010- present. TSPPPA Doctoral Executive Committee. 2008-present. Lead Professor. MPA field of concentration in Federal Policy, Politics and Management. 1999-present. Co-Lead Professor. PhD Field in Public Policy and Administration. 1999-present Promotion and Tenure Committee. 2009, 2010, 2011, 2014, 2015. Chair. Faculty Search Committee. 2011-2012. Faculty Search Committee. 2007, 2009-2010. Ph.D. Summer Teaching Fellows Selection Committee. 2009 Faculty Development/Peer Review Committee. Spring 2009. Presentation to Doctoral Program. "Looking at Old Data in New Ways." 2008. Grader TSPPPA Doctoral Program Comprehensive Exams. 2007-present. Presentation to Doctoral Program "Navigating the Job Market." 2007. Committee to Draft SPPPA Mission Statement. 2007. Vision Committee to contribute guidance to in-coming SPPPA director and administrative transition. Spring 2006. PAd 398 (Directed Readings, Ph.D. Level) Fall 2004. Master of Public Administration Curriculum Review Task Force. 2004-2005 External Affairs Committee. Spring 2003-2005. Co-Coordinated, Co-implemented and Co-led New Student Orientation, fall 2003, Spring 2004, Fall 2004, Fall 2007, Fall 2008, Fall 2009. Lead Master of Public Administration Association "symbolic architecture of policy" tour. November 8, 2003.

Participant on Public Policy Student Association professional development panel. October 29, 2003.

# SERVICE TO DEPARTMENT OF PUBLIC ADMINISTRATION (fall 1999-Spring 2003):

- Designed, organized, coordinated, and implemented New Student Orientation, Spring 2002, Fall 2002, Spring 2003.
- Public Affairs Task Force (to determine new structure for Public Administration and Public Policy). Fall 2001-Spring 2002.
- Faculty Forum Presentations. Fall 2000, Fall 2001.
- New Student Recruitment. 2001-2016.
- Public Administration Department Advertising. Fall 2001-Spring 2003.
- Faculty Search Committee. Member. 2000-2001; 2002-2003.
- Public Administration Ph.D. student selection committee. Spring 2001, Spring 2002.
- Library Representative, 2000-2001.
- Revision of PAd course feedback forms, Spring 2000.
- Strategic Planning Committee (to revise PAd Mission Statement), Spring 2000.
- PAd 298 (Directed Readings, Masters Level) nearly every semester from Spring 1999 through Spring 2002.
- Lead Professor of MPA field of concentration in Federal Policy, Politics and Management, Fall 1999- 003.

# SERVICE TO SCHOOL OF BUSINESS & PUBLIC MANAGEMENT (Fall 1999-Spring 2003)

Invited talk at Annual Meeting of Dean's Advisory Board, October 22, 1999.

# SERVICE TO UNIVERSITY

Fulbright Application Review 2016

- Center for Latin American Issues, George Washington University. Advised Minerva Program students, 2012, 2009
- Faculty Advisory Committee. Democracy Online Project. School of Political Management, 2001- 2003.

Non-profit Working Group. 2002-2005.

Judge. Annual Golden Dot Awards. Democracy Online Project. School of Political Management. 2002.

Faculty Marshall. Commencement. 2000, 2001, 2003, 2004, 2005.

Co-organized International Development Forum on Civic Engagement. 2002.

# EXTERNAL SERVICE

Georgetown Day School: Parent Service Association, 2012-present.

Georgetown Day School: Social, Emotional, Mental Health Committee, 2018-2019 Georgetown Day School: Health & Wellness committee (2012-2014).

- Presentation. "The Internet and Community Policing." Research presentation to residents at St. Mary's Court, Washington DC under the auspices of GW Faculty Senate University and Urban Affairs Committee's Speaker Series, September18, 2008.
- Board Member. Youth04 online youth civic engagement project. Center for Democracy and Technology. Spring 2003-2004 Presidential Election.
- Pro-bono consulting for safermaternity.org., an Internet-based start-up nonprofit organization, Summer 2003.
- Capstone student projects. Extensive work with student teams doing research projects involving pro bono research, analysis, and consulting with community organizations, etc. Spring 2001-2017

# COURSES TAUGHT

#### Trachtenberg School

MPA Capstone

Civic Engagement Introduction to Public Administration and Service Federal Regulation of Society Legislative Management Federal Policy, Politics & Management The Federal System Ph.D. Literature of Public Administration Perspectives on Public Values US & Global Competition

#### Northeastern University

Introduction to American Government Mass Media & American Politics

#### University of New Hampshire, Manchester

Introduction to American Government